The GEOS Emergency Response Service, GEOS Search and Rescue (SAR) Membership and the GEOS MEDIVAC™ Plus are services offered and provided exclusively by GEOS, and not by Iridium which is a separate, unrelated company. Neither GEOS nor Iridium will pay the cost of rescue efforts in the event that the Iridium GO!™ user fails to register and contract separately with GEOS for SAR and/or GEOS MEDIVAC™. For any issues, terms and conditions and limitations of liability related to your Iridium GO!™, see your Iridium GO!™ User Manual.

IMPORTANT INFORMATION

Your new Iridium GO!™ is equipped with a dedicated SOS button which you may use to obtain emergency assistance anywhere in the world through Travel Safety Group Limited (GEOS). SOS button will function only after registering at http://www.geosalliance.com/iridium
Welcome to the Iridium GO!™ user program offered by GEOS. You now have access to the global emergency services of GEOS, provided at no additional charge. To enable emergency services, you must first visit the GEOS website and complete your registration at: www.geosalliance.com/iridium. Emergency services are only available once registration is complete and with a valid Iridium subscription.

Programming Iridium GO!™

After registration, you will need to program Iridium GO!™ emergency mode settings to direct calls and messages to GEOS. Instructions will be provided by GEOS at the completion of registration. Standard airtime charges will apply for emergency mode messages and/or calls to GEOS.

IERCC – worldwide help when and wherever you need it

At the heart of the safety and security services, provided at no additional cost, is the GEOS International Emergency Response Coordination Center (IERCC) in Houston, Texas (USA). Terms and Conditions apply.

The mission of the GEOS IERCC is simple, to aid in the response to distress calls and to help save lives throughout the world. The IERCC is an alerting post that is responsible for receiving the alert and notifying the appropriate authorities to prosecute the SAR mission.

The SAR Mission Coordinators at the IERCC also maintain a liaison with the family, first responders and in some instances a user’s embassy, keeping all parties up to date with new position information, updated medical information and any other pertinent data until the mission or call is resolved. The IERCC is staffed 24x7 365 days per year with Watch Standers, SAR Mission Coordinators and Duty Officers trained in COSPAS-SARSAT technology and terminology, International Aviation and Maritime Search and Rescue (IAMSAR), Meteorology Basics, map reading, coordinate translation, basic foreign language skills and watch standing.

GEOS’ IERCC has translation capabilities for up to 200 languages and has assisted in coordinating thousands of responses in over 100 countries since its inception in 2007.

Enhanced GEOS Services

In addition to the peace of mind delivered through the included Emergency Response service, GEOS is pleased to offer optional add-on Membership Benefits to enhance your safety and security worldwide.

Search and Rescue (SAR) Membership Benefits:

Up to $100,000 (US) per annum for additional Search & Rescue costs (including helicopter rescue) for any emergency service expenses incurred. Provision of all services is underwritten by Lloyd’s of London. Terms and Conditions apply.

GEOS MEDIVAC Plus™:

Global medical evacuation benefits of up to $1,000,000 (one million dollars US). Wherever you are in the world, if you’re in trouble, we will get you to a hospital near your home – fast! Terms and Conditions apply.

To enroll, visit our site at: www.geosalliance.com/sar

To enroll, visit our site at: www.geosalliance.com/medivacplus